120 PARK AVENUE, NEW YORK, N.Y. 10017-5592 TELEPHONE (212) 880-5000

June 23, 1997

Mr. Richard Berman The Guest Choice Network 1775 Pennsylvania Avenue, N.W. Suite 1200 Washington, D.C. 20006

Dear Rick:

Thank you for your letter and update on The Guest Choice Network's efforts to educate the hospitality industry. We are pleased to make a contribution in the amount of \$350,000 to continue to support The Guest Choice Network's communication center and educational programs. Best wishes for your continued success!

Sincerely

Elizabeth Culley

Manager, Corporate Affairs Programs