November 8, 1998

Mr. Rick Berman
Berman & Company
1775 Pennsylvania Avenue, N.W.
Suite 1200
Washington, D.C. 20006

Dear Rick:

We recently received your request for additional funding for The Guest Choice Network. Enclosed, please find a contribution in the amount of \$300,000 to support the Network's ongoing education initiatives.

Best wishes for your continued success.

Sincerely,

Elizabeth Culley

Director

Corporate Affairs Planning & Programs